



Palatine Township Senior Citizens Council

Recreation • Connections • Social Services

Serving the 50+ community for over 50 years

Annual Report

March 1, 2024 -

February 28, 2025



From the Executive Director

Thank you for joining us in 2025 for so many outstanding events. Our special events included the fun game of Bunco, a Mah Jongg Tournament, two golf outings and a Dueling Pianos fundraiser. Our Multipurpose room was transformed to embrace the holiday spirit for our Winter Wonderland holiday craft show.

Your attendance to these events helps PTSCC to provide a variety of services at little or no fee. The Social Service Staff assists people in finding benefits on license plate stickers, food discounts and utility discounts, which allows seniors to have additional income. Did you know that nearly 25% of all older adults over the age of 65 fall into low income levels? PTSCC is proud to be able to assist these individuals in finding a way to hold on to their funds and be able to participate in the community events & programs knowing their basic needs are covered with the discounts available to them. We were honored when the Palatine Area Chamber of Commerce recognized PTSCC as the Community Organization of the year 2025. It was a positive accolade to what PTSCC gives back to the 50+ adults in the community.

In 2025 we had 2 short and 2 longer overnight trips, not to mention the 28-30 day trips. We also reinstated the Girlfriends Getaway Weekend by taking a group of ladies to enjoy Green Bay and Door County. The participation in our daily activities continued to grow, and by the end of 2025 we had 339 members and another 80 people who participate as non-members.

We appreciate your support as we continue to provide quality programs for all to enjoy. PTSCC welcomes people from throughout the Northwest suburbs, as a nonprofit we have no geographic limits. You can join PTSCC no matter where you live and enjoy our many services and programs by becoming a member or paying a simple non-member fee to participate in the activities and trips.

We hope you will join in 2026 and find a warm and welcoming space to enjoy with friends.

Diane Lancour, Executive Director

Our Mission

To provide programs and services which support older adults and their families by encouraging independence, well-being, and connection to the community.

Our Vision

We envision a caring and healthy community which recognizes the wisdom and experiences of older adults, and demonstrates awareness and respect for the aging process.

505 S Quentin Road
Palatine, IL 60067

Palatine Township Senior Citizens Council does not discriminate in admission to programs or activities in compliance with the Illinois Human Rights Act, the U.S. Civil Rights Act, Section 504 of the Rehabilitation Act, the Age Discrimination Act, the Age Discrimination in Employment Act, and the U.S. and Illinois Constitutions. Grievance procedures are available through the Executive Director for any individual who believes he or she has been discriminated against in programs and services. If you feel that you have been discriminated against, you have the right to file a complaint. For information, contact Diane Lancour at 847.991.1112.

What our members are saying:

90% of our members had a positive response to, "I feel happier or more satisfied with my life by attending activities and events at the Palatine Township Senior Center."

What is the greatest benefit you receive from attending the Senior Center?

- ♦ "Meeting wonderful people."
- ♦ "Playing mentally challenging games with friends."
- ♦ "Friendship and community support."
- ♦ "Great social time."

What was the most helpful part about meeting with the Social Services staff?

- ♦ "How to self-advocate."
- ♦ "Receiving support and knowing that there is a resource available in my community."
- ♦ "They helped me understand my options."
- ♦ "Having peace of mind."



Celebrating over 50 years in 2025

Special Events, Improvements, Accomplishments, and Activities

2025 was a great year for the Palatine Township Senior Center. Our membership increased to the point of pre-Covid numbers. We reached out into the community more than ever to increase awareness of our programs and services offered to the senior population in the area. Hosting several fundraising events throughout the year contributed to our financial stability.



We were excited to host a Bunco fundraiser after continual requests from our Bunco group. Ladies of all ages from the center and the community came to play and had a great time, making it a successful event.



Another new event was a 9 hole Golf Outing at Twin Lakes Golf Course in Palatine. Much fun was had, especially with creative games being played at certain holes, and an after party with prizes.



The year ended with yet another new event, Keys for a Cause, a Dueling Pianos event with drinks, delicious food, excellent raffles and silent auction items, a wine & whiskey pull and amazing entertainment.



Improvements

Our Library and Game Room area continued to improve with more books including large print, more puzzles, a chess table, a larger puzzle table, and a poker table.



Accomplishments

We were thrilled to be named the Community Organization of the Year by the Palatine Area Chamber of Commerce.



Activities

Many recreational activities were started this past year based on requests by our participants such as: Knitting and Crocheting Club, Chess, and Bunco, to name a few.

Our day and overnight trip program continues to be strong and they enjoyed a Girlfriends Getaway Weekend, Nashville, and Our Lady of the Snow, as well as many day trips to the theater, zoo, Chicago, the Arboretum and more.

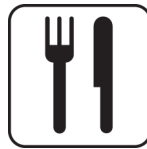


Community Involvement

Below are 3 main areas that we serve our senior community.



1408
Clients
received
Social
Services



14,375
Meals
delivered
to the
Homebound



1526
Participants
experienced
Recreational
Activities

Plus we served another 600-800 people who attended a Caregiver or Bereavement Support Group, came for Income Tax preparation or Driving Classes with AARP, and those who rent the facility for their group.

We are grateful for the grants, personal and professional donations, and continuous support we receive each year.

Continuing Supporters

Age Options Palatine Park District Palatine Township Village of Palatine

Community Involvement

The Palatine Township Senior Center is committed to getting out into the community to teach people about the programs and services we offer, raising awareness of the Center, and making connections. Below are several ways we reached out into the community last year:

- ◆ Conducted 2 online *Medicare Basics and You* seminars in conjunction with the Palatine Library.
- ◆ Sponsored the Palatine Park District's Sounds of Summer Concert Series and had a table at several of the concerts to meet the community.
- ◆ Partnered with Kirk School in Palatine to provide their students with opportunities to volunteer within their community.
- ◆ Placed an ad in Playbills for various Park District plays and shows.
- ◆ Participated in the American Cancer Society's Relay for Life event to raise awareness and money for cancer research.
- ◆ Presented to several Palatine networking groups, organizations, and churches.
- ◆ Volunteered at the Rotary of Palatine's Oktoberfest event where funds are raised to be distributed to a variety of nonprofit organizations in the area.
- ◆ Hosted special events here to Palatine organizations.
- ◆ Participated in Elderwerks Senior Expo & the new Active Adult Expo.
- ◆ Volunteered at the Faith Feeds Food Pantry in Palatine.
- ◆ Participated In the 39th Annual Paint-A-Thon, a program where qualified seniors, veterans, and disabled people receive services for the exterior of their house to be painted at no charge to them.
- ◆ Participated in the Village of Palatine's Scarecrow community event.
- ◆ Wrote an article upon the request of the Daily Herald about our Center.
- ◆ Hosted several Health Fairs for the community, and much more.

With the help of volunteers:

**We were able to continue
our indoor and outdoor
activities thanks to our
volunteers!**

Volunteers provided help in
the following areas:

- ◆ Office Assistants
- ◆ Recreation Programs
- ◆ Social Services
- ◆ Day and Overnight trips
- ◆ Caring Hearts Adult Day
- ◆ Computer Lab
- ◆ Gift Shop
- ◆ Income Taxes
- ◆ Gardening
- ◆ Organization & Decor
- ◆ Home Delivered Meals
- ◆ Special Events
- ◆ Many more!

116

Volunteers who helped serve
our members last year

7888

Hours provided by volunteers

\$266,457

Cost savings to the Center

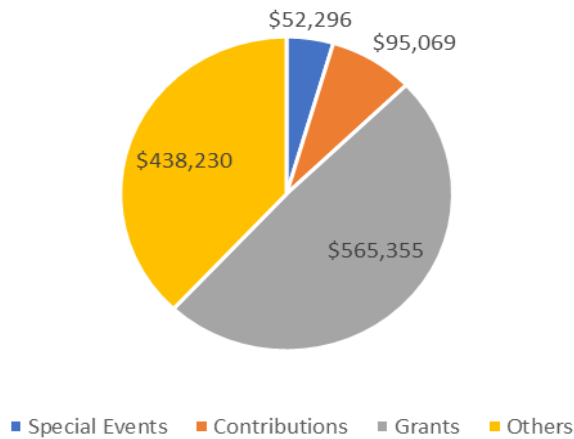


REVENUES AND EXPENSES, FISCAL YEAR 2024 - 2025

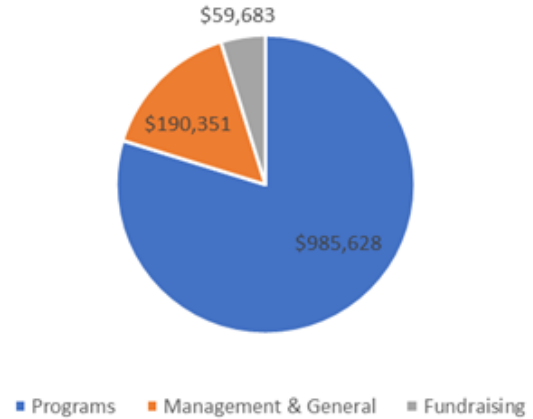
Independent audit conducted by Lauterbach & Amen.

Copies of the audit report, IRS Form 990, and AG 990 are available on our website or by request.

Revenues \$1,150,950



Expenses \$1,235,662



2026 Board of Directors*

Bob Haas, Board Chair

Retired, Inverness Police Department

Larry Sophian, Treasurer

Community Volunteer, Retired Accountant

Marla Shapiro-Gillen, Vice Chair

Retired, BMO Bank

Colleen Palmer, Secretary

Palatine Park District

Frank De Rosa, Community Volunteer

Skip Gaare, Community Volunteer

Mandy Klezek, Community Volunteer

Jackie Luthringshausen, Lavelle Law, Ltd.

Gail Niksic, CareBridge Solutions

Liz Starman, Addolorata Villa

Bob Szyzka, Community Volunteer

Gayle Young, Endeavor Health

2026 PTSCC Staff*

Diane Lancour, Executive Director

Amy Hoffman, Business Manager

Kate Johnson, Development Associate

Nancy Klintworth, Administrative Assistant

Nancy Frenk, Director of Social Services

Peg Schuetz, Social Service Rep.

Diane McFadden, Adult Day Coordinator

Sasha Baru, Eastern European Liaison

Guiselle Vega, Latino Liaison

Robin Raef, Social Services Representative

Daryl Torina, Café Site Mgr. & Program Asst.

Muriel Freitas, Food Service Aide

Vinnie Scardina, Food Service Aide & Program Asst.

Russ Freitas, Facility Coordinator

Lionel Bilezikian, Facility Assistant

Barb Vitner, Trip Coordinator

Lauren Milani, Event & Programming Assistant



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